

SERVICE BULLETIN

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Date:

BT01-032 ITB01-071

November 19, 2001

2002 Q45; REAR TRUNK LID HARD TO CLOSE

APPLIED VEHICLE:

Classification:

2002 Q45 (F50)

Reference:

SERVICE INFORMATION

If an Applied Model exhibits the following symptoms:

- trunk lid is hard to close
- closure seems more difficult if the lid is not pulled or pushed down straight (i.e. from the side, rather than the center of the lid)

The vehicle may be repairable by replacing the lock, striker and lock support with new parts specified in the Parts Information section of this bulletin.

Use the Service Procedure in this bulletin, if the incident should occur.

SERVICE PROCEDURE

- Confirm the incident.
- 2. Install the new lock, striker, and lock support. Refer to the 2002 Service Manual, pages BL-95 and 96 for removal/installation and adjustment procedure.
- 3. Open and close the trunk lid to ensure it closes properly.

PARTS INFORMATION

DESCRIPTION	PART#	QUANTITY	
Striker Assy-Trunk Lid	84620-AR000	1	
Lock ComplTrunk Lid	84631-AR210	1	
Support Assy-Trunk Lid	79114-AR100	1	

CLAIMS INFORMATION

Submit a Primary Failed Part (PP) line claim using the following claims coding:

DESCRIPTION	PFP	OP CODE	SYM	DIA	FRT
RPL Trunk Lid Lock Assy	84631-AR210	UM16AA	FB	45	(1)
RPL Trunk Lid Lock Striker		UM18AA			(1)
RPL All Trunk Lid Stays/Supports		UM14AA			(1)

1. Please reference the current Infiniti "Warranty Flat Rate Manual" and use the indicated FRT.

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